



# Certificate of Registration

*This is to certify that the*

## **CUSTOMER SATISFACTION MANAGEMENT SYSTEM**

*of*

### **SANICA ISI SANAYI A.S**

**Kavakli Mah. Istanbul Cad. No:24 Beylikduzu, Istanbul, TURKEY**

**Akhisar OSB 3.Cadde, No:5, Akhisar, Manisa, TURKEY**

*for*


**Production, Sales and Marketing of Panel Radiator, Combi Boiler, Electric Combi Boiler, Water Heaters**

*has been assessed and registered against the provisions of*

### **ISO 10002:2018**

*International Standard*

*with*

|                            |   |                           |                  |
|----------------------------|---|---------------------------|------------------|
| Registration Number:       | 47W18787  | Cycle Start Date:         | 7 August 2020    |
| Project:                   | 76-18787-2-W  | Approval Date:            | 25 July 2020     |
|                            |   | Issue Date:               | 27 February 2023 |
| Certification Approved By: |  | Expiry Date:              | 7 August 2023    |
| Doug Page-Symonds          |   | Recertification Due Date: | 7 August 2023    |
| Chief Executive Officer    |   |                           |                  |

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