



Certificate of Registration

This is to certify that the

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

of

SANICA BANYO VE INSAAT SANAYI TICARET A.S.

Kavakli Mah. Istanbul Cad. No:10, Beylikduzu, Istanbul, TURKEY

for

Manufacture, Sales and Marketing of Shower, Bathtub, Shower Machine, Spa, Hydro-massage Bathtub, Stone Shower, Flushing Cisterns, Bathroom and Kitchen Countertops

has been assessed and registered against the provisions of

ISO 10002:2018

International Standard

with

Registration Number:

36W18892

Cycle Start Date:

4 November 2020

Project:

76-18892-2-W

Approval Date:

27 October 2020

Certification Approved By:

Doug Page-Symonds

Chief Executive Officer

Issue Date:

1 November 2022

Expiry Date:

4 November 2023

Recertification Due Date:

4 November 2023

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