



# Certificate of Registration

This is to certify that the

## CUSTOMER SATISFACTION MANAGEMENT SYSTEM

### SANICA ISI SANAYI A.S

Kavakli Mah. Istanbul Cad. No:24 Beylikduzu, Istanbul, TURKEY Akhisar OSB 3.Cadde, No:5, Akhisar, Manisa, TURKEY

Manufacture, Sales and Marketing of Panel Radiator, Combi Boiler, Electric Combi Boiler, Water Heaters and Customs, Foreign Trade, Production, Logistics, Management and Administrative Organization Activities Related to These Scope

has been assessed and registered against the provisions of

ISO 10002:2018

International Standard

#### with

Registration Number:

47W18787

Cycle Start Date:

7 August 2023

Project:

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Approval Date:

26 September 2023

26 September 2023

Certification Approved By:

Expiry Date:

Issue Date:

7 August 2024

Doug Page-Symonds

Chief Executive Officer

Recertification Due Date:

7 August 2026

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